TechSmith Relay™

Saving and Analyzing TechSmith Relay Quiz Results

TechSmith Relay provides an option for downloading the results of quizzes you've added to videos. This guide explains why you might need these .csv files, how to download them, and some best practices for file management.

What's in a CSV?

A CSV (Comma Separated Value) is a raw spreadsheet that contains the details of who took your quiz, how much of the content they watched, and the answers they provided.

18	Aldrich	Jeremy	j.aldrich@	Question	1	MC	In which b	Edison			93.33%	06:00.9
19	Aldrich	Jeremy	j.aldrich@	Question	2	MC	Which top	Cloud Software			93.33%	06:00.9
20	Aldrich	Jeremy	j.aldrich@	Question	3	MC	Would you	Yes			93.33%	06:00.9
21	Aldrich	Jeremy	j.aldrich@	Question	4	FREE	What are some other ways we could impr				93.33%	06:00.9

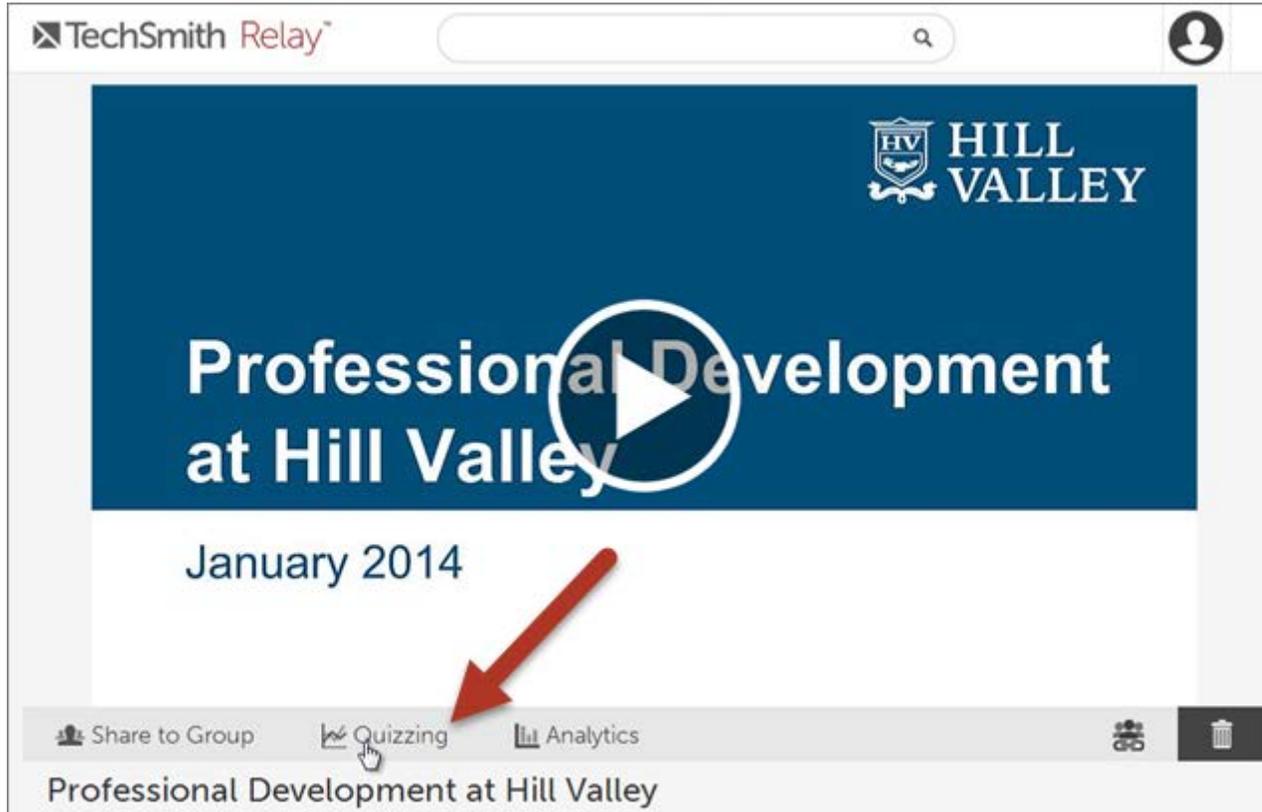*Example cells from a TechSmith Relay Detailed .csv file*

There are several scenarios in which you may benefit from having a CSV:

- Archiving or record-keeping purposes
- Wanting to share quiz results with someone other than the video owner
- Combining data from multiple quizzes across a series of videos
- Saving existing results before making changes to a quiz

Special Note: Making changes to a TechSmith Relay quiz will clear all prior data. To avoid data loss, download the CSV prior to editing a quiz.
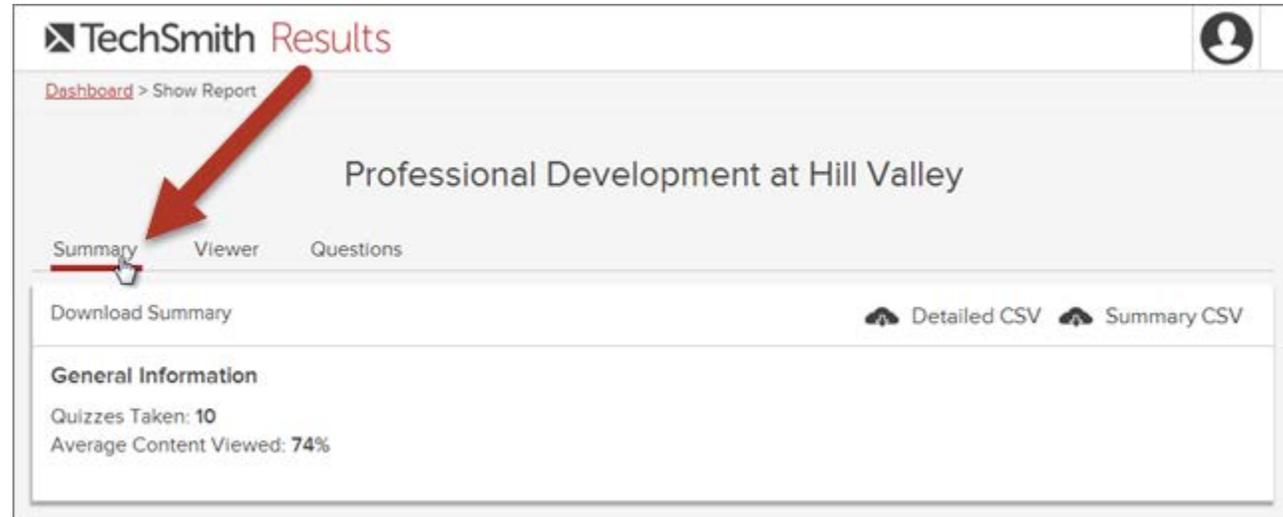
To Access and Save CSVs

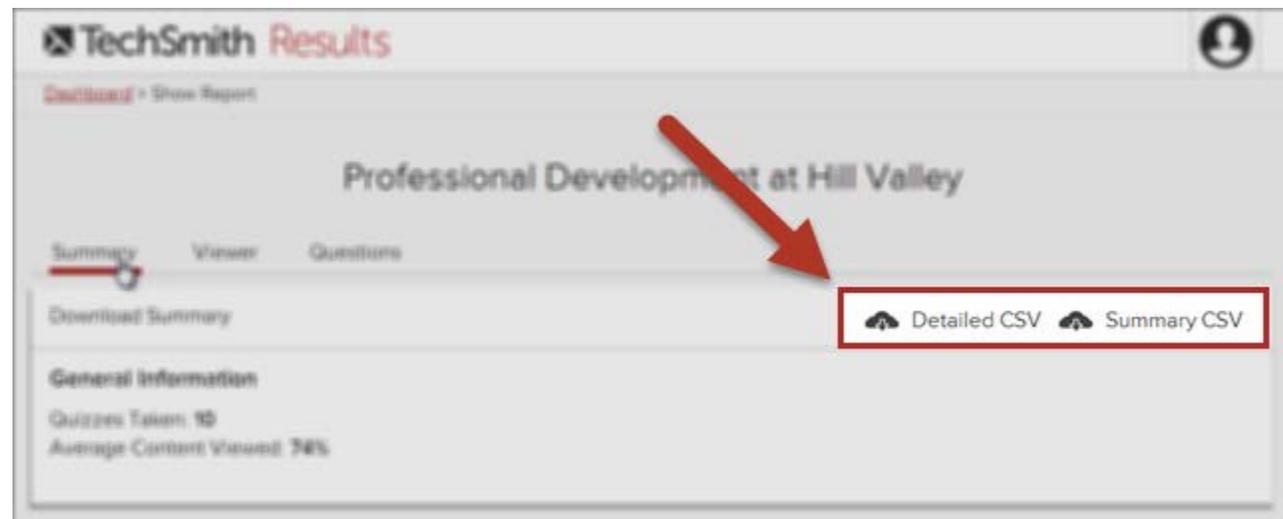1. From the video page, select the Quizzing tab.

2. Under the Quizzing tab, select View results. The Show Report page will open in a new browser tab.

3. Select the Summary view.

Detailed CSV and Summary CSV download links are located on the right.

The following information is contained in each report:

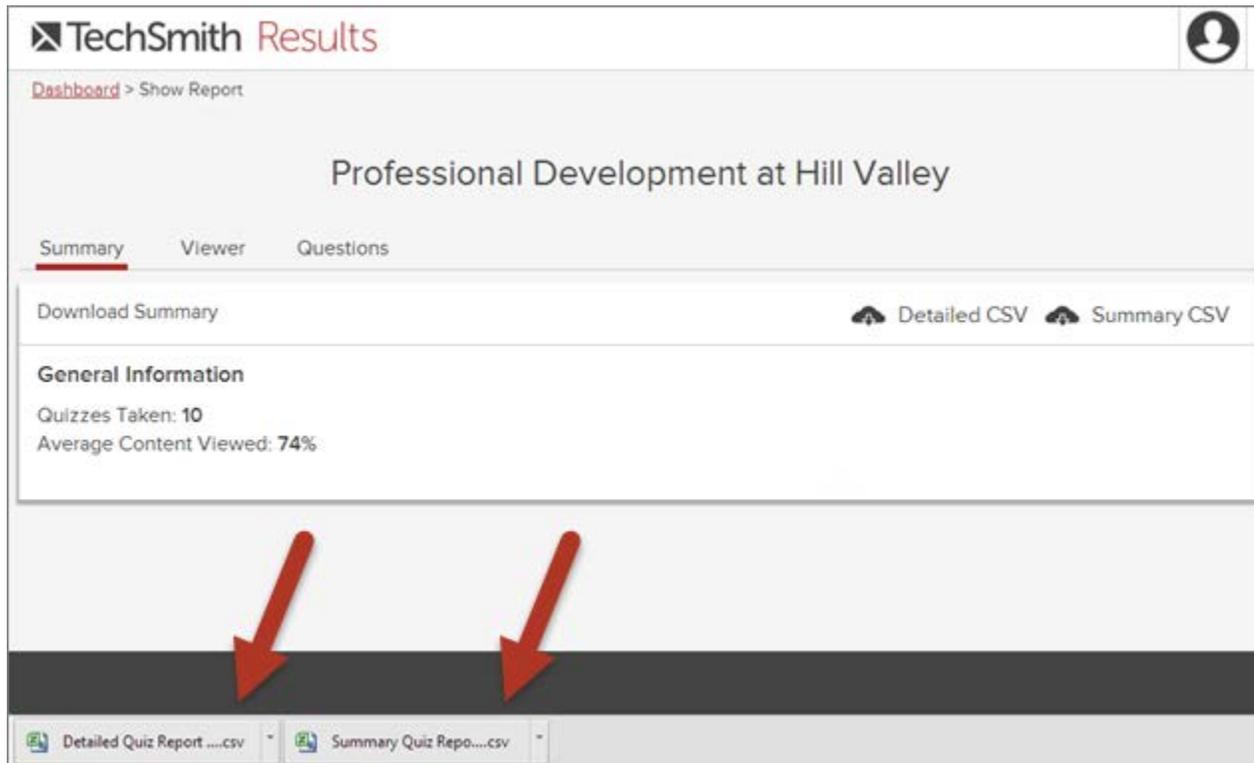| Detailed CSV	Summary CSV
User Data • First name • Last name • Email address	**User Data** • First name • Last name • Email address
Question Data • Number • Question text • Answer provided • Correct answer (if indicated)	**Question Data (if correct answers are indicated)** • Percentage correct • Number correct • Number of scored questions • Number of unscored questions
Consumption Data • Percentage of segment viewed • Total time to completion	**Consumption Data** • Total time to completion
Video Data • Name • Duration	**Video Data** • Name

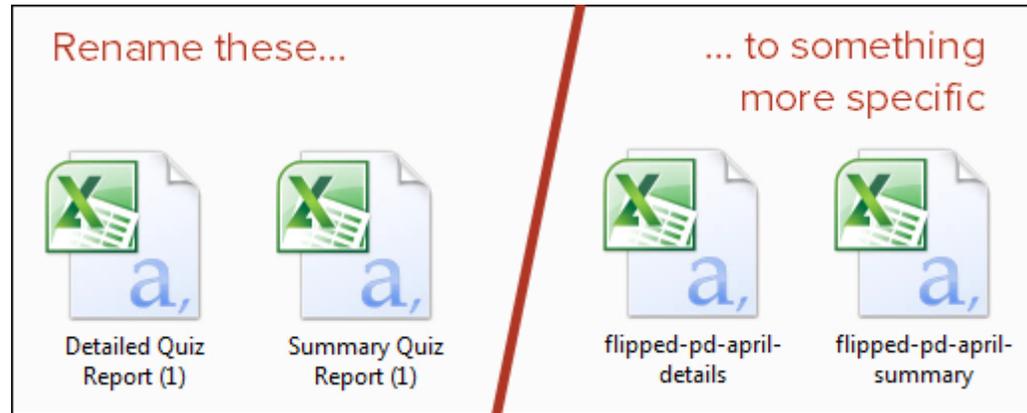4. Click either download link to save the file to your local machine.

Your browser will give an indication of file download progress. For example, here are what file downloads look like in Google Chrome:

Tips for Working with CSVs

- A CSV is best viewed in a program that allows you to manipulate data, such as Microsoft Excel.
- Results data is cumulative, so every time you download the CSV it will include all responses, not just the responses since the last download.

- The files have generic, default names. For better organization, consider renaming them to include more details – such as a video title and download date.

Bonus tip:

As an alternative to raw spreadsheet data, use a screenshot tool (like TechSmith Snagit) to capture responses right from the Results dashboard.