



TechSmith Relay[®] (Self-Hosted) Release Notes

Version 5.0

February 2015

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What's New in 5.0.1

The following is a summary of the new features and updates in TechSmith Relay 5.0.1.

You may want to review the current known issues for TechSmith Relay 5.0.1. You can find the list of known issues in the [TechSmith Support Center](#).

TechSmith Relay 5.0.1 (Self-Hosted) introduces some great new features that enhance your user experience, make your workflows simpler, and make management of your users more robust than ever. Along with the new features, we will be moving the self-hosted product to a subscription-based model, which means easier management of your software licensing, more rapid release of new features, and continued maintenance along with our world-class technical support.

New Features

- ▶ Upload existing content, including multiple files at once, through the TechSmith Relay Recorder application.
- ▶ Support for images captured in Snagit, from your mobile device with TechSmith Fuse, or uploaded using the TechSmith Relay Recorder.
- ▶ Support for Knowmia Teach Pro by TechSmith, allowing you to create and share from your iPad.

Server Requirement Changes

TechSmith Relay has been engineered to process files faster than ever. Because of this, we have increased our minimum system requirements for the Server component: 1, 3, and 7 encoding instances have been replaced by Small and Large instances. In order for TechSmith Relay to function, you will need a Windows Server with at least 4 cores.

- ▶ Dropped support for Internet Explorer 8 and 9 for the TechSmith Relay Web Application.

Performance Improvements and Bug Fixes

- ▶ Improved LDAP integration for better user management.
- ▶ Fixed a bug causing some quizzes created in Camtasia Studio to publish, but not report results.
- ▶ Fixed a bug where videos weren't shrinking to fit a smaller browser window.
- ▶ Fixed a bug causing some presenter accounts to be left without titles, and /or prevented those account holders from publishing.
- ▶ Fixed a bug limiting functionality of speech-to-text in Windows Server 2012 R2.
- ▶ Fixed... many more minor bugs!

Help and Support Resources

There are several different ways to get help for using TechSmith Relay.

▶ **TechSmith Relay Website and Recorder Help**

- For day-to-day administration of Camtasia Relay, please see the Camtasia Relay Website Help. This help is available after logging into the Camtasia Relay website as an administrator. Just click a Help link, available on each web page, to open the TechSmith Relay Administrator Help.
- For help with the TechSmith Relay Recorder, please install and open the recorder or open the portable recorder to access presenter help.

▶ [TechSmith Relay Tutorials](#)

In the TechSmith Relay section of the TechSmith.com tutorials, you can find the most up-to-date tutorials and product documentation.

The following PDF documents are available for download:

■ **TechSmith Relay Installation Guide**

Learn how to install the TechSmith Relay server.

■ **TechSmith Relay Upgrade Guide**

Learn how to upgrade TechSmith Relay.

■ **TechSmith Relay Administrator Website Help**

Walk through configuration and administration information to help you keep TechSmith Relay running smoothly.

■ **TechSmith Relay Presenter Website Help**

Help presenters understand how to interact with the website and server

■ **TechSmith Relay Recorder Help (Windows and Mac)**

PDF versions of the recorder help for presenters.

▶ [TechSmith Support Center](#)

The TechSmith Relay Tech Support team is ready and waiting for your questions. Should you have problems that you cannot solve using the resources provided, please contact us we will be happy to assist.

- Search the Knowledge Base on the Support Center page: <http://support.techsmith.com>. It is possible that the issue is a known issue and there is already an answer available.
- Submit a question to Technical Support. Click Ask a Question on the Support Center page.
- Call Technical Support

Phone: +1.517.381.2300 (ext. 784)

Toll Free in the U.S. & Canada: 800.517.3001 (ext. 784)

Tech Support Website: <http://support.techsmith.com>

► **Feedback**

If you would like to offer feedback on or suggestions of topics to cover in this or any other TechSmith Relay documentation, please send an email to relayhelp@techsmith.com.