



Questions Jing Users Ask About Screencast.com

TechSmith develops Jing and Screencast.com (And other products too!) Jing can upload content to Screencast.com so you can send a link to it instead of sending files around. Here are some frequently asked questions.

▶ **What is Screencast.com?**

Screencast.com is TechSmith's content hosting service. You might think of it like a very private "YouTube" but two key differences are that you are in total control and your content is not altered in any way.

▶ **Why does Jing require me to sign up for Screencast.com?**

Jing and Screencast.com were designed to work together to provide everyone with a free way to share links to their hosted content. Screencast.com is also used to verify your Jing account status.

▶ **Does Jing only work with Screencast.com?**

No. You can upload content to your own FTP server, save images and videos to your computer, and more.

▶ **Is Screencast.com free for Jing users?**

Yes. We give you 2 GB of storage, and 2 GB of bandwidth per month.

▶ **Is Screencast.com private?**

Yes. Your content on Screencast.com is your business. (You can make it public if you want to.) To see your content, the viewer needs to have your link (URL).

▶ **How private is private?**

Really private. Your content is uploaded to your account on Screencast.com. No one, including TechSmith employees, can view your content unless they have the URL to your content. URLs are randomly generated from one of 10^{28} possibilities.

▶ **Does my content expire or get deleted?**

No. Your content remains until you delete it.

▶ **Can I use Screencast.com for stuff besides Jing?**

While Screencast.com is optimized for images and video viewing, you can put any type of file on Screencast.com.

▶ **What does bandwidth mean?**

Bandwidth is the amount of data that is transferred between your Screencast.com account and your viewers. You are allotted 2 GB for free per month. To add some context, if you had a 10 MB video file, it could be watched 200 times per month. You can buy more bandwidth as needed or upgrade to a Screencast.com Pro account.

▶ **What does a Screencast.com Pro account give me and what does it cost?**

A Screencast.com Pro account costs \$9.95 per month. The two largest benefits are more storage and bandwidth, and the ability to customize the page your viewers see to reflect your brand identity or personality.

▶ **Where's the best place to learn more about Screencasts.com?**

Check out the Help Center: <http://www.screencast.com/help/>