

TechSmith Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Camtasia 2020

Report Date: 12/17/2020

Product Description: Camtasia is software that makes it easy to record and create professional-looking videos. It is typically used for delivering instructional content such as video tutorials, product demos, and employee training.

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Notes: Camtasia is available on both the Windows and Mac platforms. With such a focus on providing instructional content to a variety of learners, much of Camtasia’s core workflow facilitates the delivery of accessible video content. Responses to 501 Software are based on the accessibility of the Windows version of Camtasia. Responses to 504.2 Authoring Tool are with respect to videos created using Camtasia. Responses to 602.3 are focused on supporting online help materials.

Evaluation Methods Used: An in-house manual evaluation performed using the built-in screen magnifier, contrast settings, and other native accessibility features.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Much of the support documentation has video alternatives in addition to text and image tutorials. Some images lack text alternatives.</p> <p>Software: While the Camtasia interface has text alternatives, media content the user places on the canvas does not.</p> <p>Authoring Tool: Author can deliver video with text alternatives.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Not Supported</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Any video-only content is being presented as a media alternative for text.</p> <p>Software: Prerecorded clips in library do not have alternatives.</p> <p>Authoring Tool: The author can ensure generated content meets the criteria.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: The training videos are captioned.</p> <p>Software: The Getting Started video included on install is not captioned.</p> <p>Authoring Tool: The Author can deliver videos with captions.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Does Not Support</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Partially Supports</p>	<p>Electronic Docs: The tutorial videos don't have an audio description.</p> <p>Software: Camtasia onboarding video does not contain audio description.</p> <p>Authoring Tool: Camtasia does not have a built-in way for the content creator to add an audio description track, however the</p>

Criteria	Conformance Level	Remarks and Explanations
		author can use captions or callouts to facilitate some of this intent.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Relationship information is provided with standard HTML web semantics with some exceptions.</p> <p>Software: Top-level menus, sub-menus, drawing tools, and properties present a visual hierarchy that implies relationships, but they cannot be programmatically determined.</p> <p>Authoring Tool:</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Help content is presented in a way that has a meaningful sequence.</p> <p>Software: Camtasia does not have a meaningful reading sequence that can be programmatically determined.</p> <p>Authoring Tool:</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Help content presented does not rely solely on sensory characteristics.</p> <p>Software: Multiple methods are used to demonstrate operable content, such as shape, color, shadowing, text, glyphs, etc.</p> <p>Authoring Tool: Authors can create videos that meet this criteria.</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p>	<p>Electronic Docs: Help content presented does not rely solely on use of color.</p> <p>Software: The majority of the interface provides multiple ways to understand and operate it; however, the three top buttons over the canvas do not—they use color alone to show selection.</p>

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Supports	Authoring Tool: Authors can ensure that videos they create meet this criteria.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: No media automatically plays for the documentation. There are videos with sound, but the user can stop/pause and control the volume from within the player.</p> <p>Software: There is one autoplay video in Camtasia; users have the ability to control playback on this one and all other videos.</p> <p>Authoring Tool: Camtasia core workflow encourages users to produce videos that are captioned, and able to be manipulated via keyboard input.</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Most content is keyboard accessible.</p> <p>Software: Able to record and share simple video using keyboard only. Editing and annotations are not accessible.</p> <p>Authoring Tool: Camtasia core workflow encourages users to produce videos that are captioned and able to be controlled via keyboard input.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Does Not Support</p>	<p>Electronic Docs: There are no keyboard traps in the help documentation. However, tutorial webpage navigation has a trap in transition between text and video content.</p> <p>Software: There is a keyboard trap when switching between a particular tool and properties menu.</p> <p>Authoring Tool: Video and player has a trap when getting to and from video controls to another application.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Electronic Docs: There are no time constraints on supporting documentation or videos.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Authoring Tool: Supports	<p>Software: Users can control recording and other timed functions using keyboard shortcuts or user interface.</p> <p>Authoring Tool: Video content supports standard video controls.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Supporting videos may be controlled by viewer.</p> <p>Software: User has control over playback. For library content such as intros or effects, the preview loops indefinitely, or the user can put the content on the timeline to manipulate how they wish.</p> <p>Authoring Tool: Camtasia’s core workflow facilitates the creation of videos with playback controls and no auto play.</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: There is no content below threshold.</p> <p>Software: No flashing indicators (such as recording state) are below threshold.</p> <p>Authoring Tool: All default settings for video effects and annotations are well above threshold.</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Electronic Docs: Does Not Support</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Users must tab through all header and footer content on each page.</p> <p>Authoring Tool:</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Titles are unique and clearly describe support content.</p> <p>Software: Interface has well-titled components and dialogs.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		Authoring Tool:
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Tab order is correct, but not all content is keyboard accessible.</p> <p>Software: Keyboard support for navigation is inconsistent.</p> <p>Authoring Tool: Viewers of created media can navigate video controls in sequential manner.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Partially Supports</p>	<p>Electronic Docs: Instructional tutorials support, but some knowledge base articles (e.g. troubleshooting articles) do not support.</p> <p>Software: Links in Camtasia are in the context of their purpose.</p> <p>Authoring Tool: Users can create content that complies, but the software does not prompt compliance.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Online tutorial and knowledgebase content is available in multiple languages and coded appropriately.</p> <p>Software: User can select between multiple languages upon installation of software.</p> <p>Authoring Tool: Video not capable of programmatically determining a language tag.</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Applying focus to an element does not initiate any actual changes.</p> <p>Software: Applying focus to an element does not initiate any actual changes.</p> <p>Authoring Tool: Content creator can deliver a video in which focus does not change context.</p>
<p>3.2.2 On Input (Level A)</p>		Electronic Docs: Documentation avoids this.

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Software: Production step is probably the most relevant component here, and it is structured as a wizard with clear step-by-step context throughout.</p> <p>Authoring Tool: Core workflow in Camtasia facilitates the creation of conforming video.</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Documentation does not have built-in error messages.</p> <p>Software: Error messages are in text and, if applicable, have in-context hyperlinks for additional text-based information.</p> <p>Authoring Tool: Delivered videos have no built-in error messages.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Labels are provided for all input fields.</p> <p>Software: Some dialogs have controls (e.g. Production Wizard) that do not include screen reader accessible labels.</p> <p>Authoring Tool: In cases such as in-video quizzes, the content creator can add instructions.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: There are the appropriate opening and closing brackets as well as unique ids.</p> <p>Software:</p> <p>Authoring Tool:</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Partially Supports</p>	<p>Electronic Docs: Supporting documentation is html-based.</p> <p>Software: Camtasia is desktop software and we have not created any special hooks for APIs for assistive technologies.</p>

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: Name and role can be determined but not the value since those values are determined by the content creator.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: All electronic training videos are prerecorded.</p> <p>Software: Live broadcast is not a feature of the software.</p> <p>Authoring Tool: The tool creates prerecorded video content, not live broadcast content.</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Does Not Support</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Does Not Support</p>	<p>Electronic Docs: The tutorial videos do not have audio descriptions.</p> <p>Software: Camtasia Getting Started / onboarding videos do not include audio.</p> <p>Authoring Tool: Camtasia does not have the capacity for the author to add an audio description and meet the AA requirement.</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: All help documentation content meets and exceeds the minimum contrast ratio. A vast majority of the tutorial content does as well, except for the page header.</p> <p>Software: All text and images of text meet the requirements.</p> <p>Authoring Tool: Camtasia allows the user to create text with appropriate contrast.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: All pages have text content and controls that resize appropriately.</p> <p>Software: The software does not provide any native mechanism for resizing its text.</p> <p>Authoring Tool: Produced videos only contain text excepted by this criterion (images of text and captions).</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Help documentation uses text instead of images of text, except for branding elements which are exempt.</p> <p>Software: Where images of text appear, other visual representations appear. For example, the images of different cursor effect, animations, etc. In all other places, text itself is used.</p> <p>Authoring Tool: The produced video is inherently an image of text. Captions and quizzes present text as text, meeting the criteria.</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Electronic Docs: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: We support a multitude of ways to navigate within and between supporting content.</p> <p>Authoring Tool:</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Help documentation and tutorial content contains headings and labels that are descriptive and clear.</p> <p>Software: Camtasia’s headings and labels are descriptive, any use of icons for tools also has accompanying text labels or tooltips.</p>

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: Users can create videos with Table of Contents and additional structural supports.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: A few elements, such as video tutorial play button, lack visible focus.</p> <p>Software: A few elements such as the playhead do not have visible focus.</p> <p>Authoring Tool: Controller displays element in focus.</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs:</p> <p>Software: There is no ability for a user to specify language-specific changes in Camtasia or produced videos.</p> <p>Authoring Tool:</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Electronic Docs: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Help documentation and tutorial content navigation is consistent.</p> <p>Authoring Tool: Users can create videos with consistent navigational structure.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Electronic Docs: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Consistent labeling for navigation within and between support content.</p> <p>Authoring Tool: Default workflow facilitates videos presented in consistent players and context.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Tutorial content supported. Some inputs for technical support knowledgebase materials or ticket creation could be improved.</p> <p>Software: Error messages return suggestions when possible.</p> <p>Authoring Tool: Suggestions in place if video can detect the issue.</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool: Users can create videos with input fields (e.g. quizzing). Once submitted, the viewer cannot change their answers (by design), but the video creator can enable checks for understanding and buttons to agree and proceed.</p>

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Notes: We removed the hardware chapter as it is not at all applicable. Chapter 5 is still in the evaluation process.

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Electronic Docs: Partially Supports	Electronic Docs: While much of our content is text-based, much is video-based and the audio alone would not help those without vision.
	Software: Does Not Support	Software: Someone without vision capability would not be able to use Camtasia.
	Authoring Tool: Partially Supports	Authoring Tool: The content creator could structure their video in such a way that the video consumer could benefit a great deal in an audio-only capacity.
302.2 With Limited Vision	Electronic Docs: Partially Supports	Electronic Docs: Videos can be presented in full-screen mode. We do not constrain, however, there is still room for improvement, especially in our audio/visual support content.
	Software: Partially Supports	Software: Camtasia can run and be magnified in high DPI settings, however we do not offer high contrast modes natively.
	Authoring Tool: Partially Supports	Authoring Tool: Camtasia allows the content creator to make videos where those with limited vision could be successful.
302.3 Without Perception of Color	Electronic Docs: Supports	Electronic Docs: The help documents and tutorial content do not require color perception to operate.
	Software: Supports	Software: There are few areas where perceiving color is required, like the color picker. But hex and RGB values can be input without using the color maps and sliders. The user interface itself does not require the user to perceive color.
	Authoring Tool: Supports	Authoring Tool: No barriers exist to prevent users from creating content that does not require the perception of color.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Electronic Docs: Supports Software: Not Supported Authoring Tool: Partially Supports	<p>Electronic Docs: All tutorial videos are captioned. No GIFs have audio.</p> <p>Software: While Camtasia does offer in-product speech to text capability, it is unlikely this and other aspects of editing in Camtasia would be quite enough to claim partially supports.</p> <p>Authoring Tool: Video creators can caption and add rudimentary audio descriptions but lacks the ability to add a dedicated audio description track.</p>
302.5 With Limited Hearing	Electronic Docs: Supports Software: Partially Supports Authoring Tool: Partially Supports	<p>Electronic Docs: All tutorial videos are captioned. No GIFs have audio.</p> <p>Software: Users could leverage increased audio gain, detailed waveforms, in addition to speech-to-text to succeed with Camtasia.</p> <p>Authoring Tool: Video creators can caption and add rudimentary audio descriptions but lacks the ability to add a dedicated audio description track.</p>
302.6 Without Speech	Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	<p>Electronic Docs: No speech is required to use help and tutorial content.</p> <p>Software: Speech is not required to be successful with Camtasia projects. For example, third-party narration can be imported. In the event the creator needs to narrate content, Camtasia does not have a built-in text-to-speech capacity. The user would need to rely on a third-party tool and bring the recorded audio into Camtasia.</p> <p>Authoring Tool: No speech is required to use the created video content.</p>
302.7 With Limited Manipulation	Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool: Partially Supports	<p>Electronic Docs: Tab sequence and usability is not as good as it should be. It would also be challenging to interact with some of the video-based support (i.e. scrubbing)</p> <p>Software: Keyboard or non-mouse accessibility needs improvement. There are many aspects of editing that would be quite difficult with limitations in this area. An example is selecting a portion of a timeline.</p> <p>Authoring Tool: The default workflow in Camtasia facilitates video playback with a large controller and elements of focus.</p>

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Electronic Docs: Nothing required beyond users preferred input mechanisms. Software: Nothing required beyond users preferred input mechanisms. Authoring Tool: Nothing required beyond users preferred input mechanisms.
302.9 With Limited Language, Cognitive, and Learning Abilities	Electronic Docs: Supported Software: Partially Supported Authoring Tool: Supports	Electronic Docs: There are multiple forms of help and tutorial content provided with images, text, and video. Software: We strive to make Camtasia one of the most approachable video editing software products relative to the complex videos it can create. That said, video editing software can become quite complicated depending on the project. There is layering of multiple tracks, audio/visual storytelling, numerous effects and temporal elements such as properties that change between frames. Authoring Tool: Videos created by Camtasia can be a great learning resource for everyone.

Chapter 5: [Software](#)

Notes: Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Camtasia is not platform software
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information		
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers		
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships		
502.3.8 Text		
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences		
503.3 Alternative User Interfaces		
<u>503.4 User Controls for Captions and Audio Description</u>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls		
503.4.2 Audio Description Controls		
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion		
504.2.2 PDF Export		
504.3 Prompts		
504.4 Templates		

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>601.1 Scope</u>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	Documentation explains how to use the accessibility features in Camtasia such as captions.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support personnel are trained in product features such as captions, speech-to-text, etc. and can aid customers in using these effectively to create highly accessible videos.
603.3 Accommodation of Communication Needs	Supports	TechSmith offers a variety of channels for communicating with our support teams: phone, email, chat, and through social media channels as well.

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