TechSmith Accessibility Conformance Report

International Edition

TechSmith Accessibility Conformance Report

Revised Section 508 + WCAG 2.1 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: TechSmith Camtasia 2023

Report Date: June 2023

Product Description: Camtasia is software that makes it easy to record and create professional-looking videos. It is typically used for delivering instructional content such as video tutorials, product demos, and employee training.

Contact Information: support@techsmith.com

Notes: Camtasia is available on both the Windows and Mac platforms. With such a focus on providing instructional content to a variety of learners, much of Camtasia's core workflow facilitates the delivery of accessible video content. Responses to 501 Software are based on the accessibility of the Windows version of Camtasia. Responses to 504.2 Authoring Tool are with respect to videos created using Camtasia. Responses to 602.3 are focused on supporting online help materials and are included in the Support Documentation VPAT located on the TechSmith website. Chapter 4 under the Revised Section 508 has been removed as Hardware standards do not apply.

Evaluation Methods Used: An in-house manual evaluation performed using the built-in screen magnifier, contrast settings, native accessibility features, and JAWS or NVDA accessibility tools.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes
	Level AA - Yes
	Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes
	Level AA - Yes
	Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.1.1 (Web)
  • 10.1.1.1 (Non-web document)
  • 11.1.1.1.1 (Open Functionality Software)
  • 11.1.1.1.2 (Closed Functionality Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Software: Partially Supports
	Authoring Tool: Supports
		Software: The product supplies text alternatives for most non-text content, but there are some graphics that do not provide text alternatives.
		Authoring Tool: Authors can produce videos for playback using TechSmith Smart Player that provides text alternatives for non-text content.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.2.1 (Web)
  • 10.1.2.1 (Non-web document)
  • 11.1.2.1.1 (Open Functionality Software)
  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Software: Does Not Support
	Authoring Tool: Supports
		Software: Media provided with the product for use on the timeline does not include sufficient alternatives.
		Authoring Tool: Authors can ensure generated content meets the criteria.

1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	**Software:** Not Applicable **Authoring Tool:** Supports	**Software:** No pre-recorded synchronized media is provided with the product installation.

Criteria	Conformance Level	Remarks and Explanations
• 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		**Authoring Tool:** Product enables authors to create videos with captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software:** Not Applicable **Authoring Tool:** Supports	**Software:** No pre-recorded synchronized media is provided with the product installation. **Authoring Tool:** Authors can produce a media alternative for audio description using the product.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software)	**Software**: Does Not Support **Authoring Tool**: Supports	**Software**: Product menus, sub-menus, drawing tools, and properties present a visual hierarchy that implies relationships, but they cannot be programmatically determined. **Authoring Tool**: Authors can create basic web output that includes an accessible video player.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Does Not Support **Authoring Tool**: Supports	**Software**: The product does not have a meaningful reading sequence that can be programmatically determined. **Authoring Tool**: The product supports users outputting content that supports a meaningful sequence.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	**Software**: Supports **Authoring Tool**: Supports	**Software**: Multiple methods are used to demonstrate operable content, such as shape, color, shadowing, text, glyphs, etc. **Authoring Tool**: Authors can create videos that meet these criteria.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Partially Supports **Authoring Tool**: Supports	**Software**: Most product controls provide multiple ways to understand and modify their state; however, four buttons above the canvas use color alone to show selection. **Authoring Tool**: Authors can create videos that meet these criteria.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Supports **Authoring Tool**: Supports	**Software**: No audio plays automatically in the product. **Authoring Tool**: Authors can set videos to auto-play, but viewers can adjust audio during playback.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria		

Criteria	Conformance Level	Remarks and Explanations
• 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Partially Supports **Authoring Tool**: Supports	**Software**: Basic recording and sharing functionality can be accessed using keyboard only. Editing and annotations cannot be modified by keyboard alone. **Authoring Tool**: Authors are supported in creating videos that have keyboard controllable playback by producing with the Smart Player or sharing to Screencast.com.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Does Not Support **Authoring Tool**: Partially Supports	**Software**: The product does not currently solve for all keyboard traps. **Authoring Tool**: The Smart Player has a trap with the main modal for quizzes.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software)	**Software**: Supports **Authoring Tool**: Supports	**Software**: Any single key shortcuts are either resettable or exclusive to a focus. **Authoring Tool**: There are no keyboard shortcuts in the Smart Player that use only a letter (including upper- and lower-case letters), punctuation, number, or symbol characters.

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Software**: Supports **Authoring Tool**: Supports	**Software**: The product supports the ability to turn off the sole timing-based action: the recording count down. **Authoring Tool**: Authors can create content that meets these criteria.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Software**: Supports **Authoring Tool**: Supports	**Software**: For moving, blinking, or scrolling the product does not automatically start motion that is not controllable by the user. **Authoring Tool**: Authors can create content that meets these criteria.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Supports **Authoring Tool**: Supports	**Software**: The product does not contain anything that flashes (such as recording state) beyond the threshold. **Authoring Tool**: Authors can create content that meets these criteria.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Software**: Not Applicable **Authoring Tool**: Not Applicable	**Software**: Does not apply to non-web software **Authoring Tool**: There is no content repeated on multiple web pages.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document)	**Software**: Not Applicable **Authoring Tool**: Not Applicable	**Software**: Not Applicable **Authoring Tool**: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Does Not Support **Authoring Tool**: Supports	**Software:** Keyboard support for navigation does not always follow meaningful order. **Authoring Tool:** Viewers of created media can navigate video controls in sequential manner.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	**Software**: Does Not Support **Authoring Tool**: Supports	**Software**: Most links do provide link purpose context, but not all links are read by screen readers. **Authoring Tool**: Authors can create content that meets these criteria.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Software**: Not Applicable **Authoring Tool**: Not Applicable	**Software**: Not Applicable **Authoring Tool**: Not Applicable
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Software**: Supports **Authoring Tool**: Not Applicable	**Software**: In many cases the pointer can be cancelled by releasing before the target. In cases with the timeline and the canvas, while cancellation is not available, the action can be undone. **Authoring Tool**: The product does not allow for the creation of any content requiring pointer cancellation.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software)	**Software**: Supports **Authoring Tool**: Not Applicable	**Software**: Where text is used for interface components, the accessible name matches the text. **Authoring Tool**: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Software**: Not Applicable **Authoring Tool**: Not Applicable	**Software**: Not Applicable **Authoring Tool**: Not Applicable
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software:** Supports **Authoring Tool:** Partially Supports	**Software:** The product, while not HTML based, is available in multiple languages that can be selected during installation. **Authoring Tool:** Exported content can be set to include an HTML page, which is set to a language. The language is set via a proprietary tag, however, not via the 'html lang' tag.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria	**Software:** Supports **Authoring Tool:** Supports	**Software:** Applying focus to an element in the product does not initiate any actual changes.

Criteria	Conformance Level	Remarks and Explanations
9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		**Authoring Tool:** Authors can deliver a video in which focus does not change context.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Software:** Supports **Authoring Tool:** Supports	**Software:** The product does not automatically cause a change of context when changing the setting of any user interface component. **Authoring Tool:** The product supports creation of videos that do not trigger unexpected context changes when interacting with components.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software)	**Software:** Supports **Authoring Tool:** Not applicable	**Software:** Input errors indicated to the user include a text description of the error. **Authoring Tool:** The product does not produce content that requires input validation and/or error detection.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software:** Supports **Authoring Tool:** Supports	**Software:** The product provides labels or instructions when user input is required. **Authoring Tool:** In cases such as in-video quizzes, the content creator can add instructions.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	**Software:** Not Applicable **Authoring Tool:** Not Applicable	**Software:** Not Applicable **Authoring Tool:** Content produced by the authoring tool is not of a type leveraging markup languages.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software:** Supports **Authoring Tool:** Not Applicable	**Software**: The product is not HTML based. However, the minimal web views that are present leverage standard interface components that meet the criteria. **Authoring Tool**: The product does not produce content that relates to this criterion.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	**Software**: Not Applicable **Authoring Tool**: Not Applicable	**Software:** Not Applicable **Authoring Tool**: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Not Applicable **Authoring Tool**: Does Not Support	**Software**: The product does not include Pre-recorded media that requires audio descriptions. **Authoring Tool**: The product does not support the creation of content with user selectable audio description tracks.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Software**: Supports **Authoring Tool**: Supports	**Software**: The product is intended for use on a desktop or laptop computer but can work in any monitor orientation. **Authoring Tool**: Content produced is not locked to a specific orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software)	**Software**: Not Applicable **Authoring Tool**: Not Applicable	**Software**: Not Applicable. Any identity information is entered via the web. **Authoring Tool**: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Supports **Authoring Tool**: Supports	**Software**: All text and images of text meet the requirements. **Authoring Tool**: Authors can create text with appropriate contrast.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Does Not Support **Authoring Tool**: Does Not Support	**Software**: The product does not provide any native mechanism for resizing its text. **Authoring Tool**: The product does not provide for creating content with resizable text.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Partially Supports **Authoring Tool**: Supports	**Software**: The Sync Captions dialog includes images containing text that do not meet the criteria. **Authoring Tool**: Authors can create content that meets these criteria.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Software**: Does Not Support **Authoring Tool**: Not Applicable	**Software**: The product enforces a minimum window size that prevents the need for scrolling, however, the minimum size is larger than described in the criteria. **Authoring Tool**: Not Applicable
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool)	**Software**: Partially Supports **Authoring Tool**: Supports	**Software**: The product contains menu items that do not meet the criteria. **Authoring Tool**: Authors can create content that meets these criteria.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Software**: Does Not Support **Authoring Tool**: Does Not Support	**Software**: The product does not provide user-adjustable text spacing. **Authoring Tool**: The product does not provide for the creation of content with user controllable text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Software**: Partially Supports **Authoring Tool**: Does Not Support	**Software**: Hover state content presented is hover-able and persistent but cannot be dismissed without moving focus. **Authoring Tool**: Interactive components in authored content do not meet this criterion.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	**Software:** Not Applicable **Authoring Tool:** Not Applicable	**Software**: This criterion does not apply to non-web software. **Authoring Tool**: This criterion does not apply to non-web software.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software**: Supports **Authoring Tool**: Not Applicable	**Software**: The product uses headings and labels throughout. **Authoring Tool**: Not Applicable
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	**Software**: Does Not Support **Authoring Tool**: Supports	**Software:** Visible borders are inconsistently applied and of low contrast. **Authoring Tool**: The product supports creation of content that meets this criterion.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software:** Not Applicable **Authoring Tool:** Does Not Support	**Software:** Any examples of cross language use in the product are limited to the exception areas of proper names, technical terms, and vernacular that fits the context of the surrounding text. **Authoring Tool:** While authors can generate language-tagged captions and quiz files, the product does not enforce consistent use of a single language within that tag, nor to separately tag other language uses within a broader caption or quiz file.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Software:** Not Applicable **Authoring Tool:** Supports	**Software:** This criterion does not apply to non-web software. **Authoring Tool:** While a video typically does not contain the concept of navigation, the authors are able to add a table of contents and/or hotspot driven navigation within a video, both of which can provide consistent navigation.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria		

Criteria	Conformance Level	Remarks and Explanations
• 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Software:** Not Applicable **Authoring Tool:** Supports	**Software:** This criterion does not apply to non-web software. **Authoring Tool:** The product supports authors in creating videos to be presented in consistent players and context. Additional elements such as quizzes are also presented with consistent identification.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Software:** Partially Supports **Authoring Tool:** Not Applicable	**Software:** The product provides suggestions when a properly formatted input is outside of the expected range; however, if the wrong input type is used, no suggestions are provided. **Authoring Tool:** Input on videos created by the product is limited to Quizzes, which inherently require contextual evaluation by the quiz creator.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software)	**Software:** Not Applicable **Authoring Tool**: Supports	**Software:** The product does not contain interactions that fall into any of the three situations. **Authoring Tool**: Videos containing quizzes can be created with the ability to review and correct responses.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
[4.1.3 Status Messages](#) (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Software**: Not Applicable **Authoring Tool**: Not Applicable	**Software:** This criterion does not apply to non-web software. **Authoring Tool:** Videos created by the product do not contain status messages.

Revised Section 508 Report

Chapter 3: **Functional Performance Criteria** (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	**Software:** Does Not Support **Authoring Tool:** Supports	**Software:** Someone without vision capability would not be able to use the product. **Authoring Tool:** Authors can structure their video such that viewers benefit from an audio-only experience.
302.2 With Limited Vision	**Software:** Partially Supports **Authoring Tool:** Supports	**Software:** The product can run and be magnified in high DPI settings; however, the product does not offer high contrast modes. **Authoring Tool:** Authors can make videos which are functional for viewers with limited vision.
302.3 Without Perception of Color	**Software:** Partially Supports **Authoring Tool:** Supports	**Software:** The product itself does not require the user to perceive color. There are areas where perceiving color is required, including: • The color picker, but it also provides hex and RGB values that do not require color perception. • Cursor Path Editing only uses the color of the outside ring to inform the user of selection status on both the canvas and timeline. **Authoring Tool:** Authors can create content that does not require the perception of color.
302.4 Without Hearing	**Software:** Partially Supports **Authoring Tool:** Supports	**Software:** The product provides no affordances to support a user without hearing in editing audio tracks. However, all other modes of operation would fully support a user without hearing. With an additional purchase an integration with our Audiate product is

Criteria	Conformance Level	Remarks and Explanations
		available to assist users in editing captioned audio with video from Camtasia. **Authoring Tool:** Authors can caption videos to support viewers without hearing.
302.5 With Limited Hearing	**Software:** Partially Supports **Authoring Tool:** Supports	**Software:** The product provides some affordances to support a user with limited hearing in editing audio tracks, such as increasing audio gain and generating speech to text, but they are limited. Most other modes of operation support a user with limited hearing. **Authoring Tool:** Authors can caption videos to support viewers with limited hearing.
302.6 Without Speech	**Software:** Supports **Authoring Tool:** Supports	**Software:** Speech is not required to use the product. **Authoring Tool:** Authors can create content that is functional for viewers without speech.
302.7 With Limited Manipulation	**Software:** Does Not Support **Authoring Tool:** Supports	**Software: The product requires a mouse to edit video.** **Authoring Tool:** Authors can create and publish content that does not require mouse controls for playback.
302.8 With Limited Reach and Strength	**Software:** Supports **Authoring Tool:** Supports	**Software:** The product can be used with limited reach and strength. **Authoring Tool:** Authors can create content that is functional for viewers with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	**Software:** Partially Supports **Authoring Tool:** Supports	**Software:** The product is designed to be one of the most approachable video editing software products relative to the complex videos it can create. However, video editing can be complex. There is layering of multiple tracks, audio/visual storytelling, numerous effects and temporal elements, such as properties that change between frames.

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: The product supports the creation of videos for viewers of any language, cognitive, or learning ability level.

Chapter 4: [Hardware](#)

Notes: Not applicable

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	**See WCAG 2.x section**	See information in WCAG 2.x section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	**Not Applicable**	The product is not platform software
502.2.2 No Disruption of Accessibility Features	**Supports**	The software does not disrupt platform features defined in the platform documentation as accessibility features.
502.3 Accessibility Services		
502.3.1 Object Information	**Does Not Support**	The product does not provide object information for all states and roles.
502.3.2 Modification of Object Information	**Does Not Support**	The product does not support programmatic modification of most properties.
502.3.3 Row, Column, and Headers	**Supports**	The product does not contain data tables.
502.3.4 Values	**Partially Supports**	Most values can be programmatically determined in the product.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	**Does Not Support**	The product does not support keyboard navigation to most values that can be modified.
502.3.6 Label Relationships	**Partially Supports**	The product programmatically provides most label relationships.
502.3.7 Hierarchical Relationships	**Does Not Support**	The product does not programmatically provide most hierarchical relationships.
502.3.8 Text	**Partially Supports**	Some text elements, such as text callouts on the canvas, are not programmatically determinable in the product.
502.3.9 Modification of Text	**Does Not Support**	The product does not support programmatic access to modify most user adjustable text.
502.3.10 List of Actions	**Does Not Support**	The product does not provide a list of actions that can be programmatically determined for most objects.
502.3.11 Actions on Objects	**Partially Supports**	The product does not support programmatically executing actions on some objects, such as manipulating a clip on the timeline.
502.3.12 Focus Cursor	**Partially Supports**	Most elements expose focus and text insertion points in the product, exceptions include timeline and cursor path editing.
502.3.13 Modification of Focus Cursor	**Does Not Support**	The product does not support the capability to programmatically adjust settings for most elements.
502.3.14 Event Notification	**Does Not Support**	The product does not make changes in states, values, etc. available to assistive technology.

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	**Not Applicable**	The product is not platform software.
503 Applications		
503.2 User Preferences	**Does Not Support**	The product does not change with platform settings changes.
503.3 Alternative User Interfaces	**Not Applicable**	The product does not provide alternative interfaces.
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	**Not Applicable**	The product's caption controls are designed for video production, not viewing playback.
503.4.2 Audio Description Controls	**Not Applicable**	The product's audio controls are designed for video production, not viewing playback.
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	**See WCAG 2.x section**	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	**Supports**	The product does not remove any accessibility information from the source format.
504.2.2 PDF Export	**Not Applicable**	The product does not export PDFs.
504.3 Prompts	**Partially Supports**	The product guides users to create compliant captions.
504.4 Templates	**Does Not Support**	The product templates do not include accessibility features directly, but the user can add them to templates.

Chapter 6: Support Documentation and Services

Notes: This section is addressed in TechSmith's Supporting Docs Conformance Report on the TechSmith website: https://www.techsmith.com/accessibility.html

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