

# TechSmith Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** TechSmith Snagit 2024 version 2024.0.2

**Report Date:** November 8, 2023

**Product Description:** Snagit lets you quickly capture a process, add explanation, and create visual instructions.

**Contact Information:** <https://support.techsmith.com/>

**Notes:** Snagit is available on both the Windows and Mac platforms. Responses to criteria are based on the accessibility of the Windows version of Snagit. Chapter 4 under the Revised Section 508 has been removed as Hardware standards do not apply. EN 301 549 Criteria is included in the WCAG section, however, a full EN 301 549 Report section is not yet completed for this document. PDF is listed as the specific content type for the authoring tool.

**Evaluation Methods Used:** An internal evaluation was performed using NVDA and Microsoft Narrator, Accessibility Insights, Color Contrast Analyzer, as well as the built-in screen magnifier, contrast settings, and other native operating system accessibility features and settings.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
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<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A - Yes Level AA - Yes Level AAA - No
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A - Yes Level AA - Yes Level AAA - No
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11)	No

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1.1 (Open Functionality Software)</li> <li>11.1.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> The product does not provide text alternatives to the visual content on the Canvas. Some of the options in the Snagit Capture app do not have their titles read correctly by a screen reader at this time.</p> <p><b>Authoring Tool (PDF):</b> All PDFs exported from the product contain only images.</p> <p><b>Authoring Tool (mp4):</b> mp4's exported from the product do not provide text alternatives.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> The product does provide explanatory animations and they include text alternatives. The feature 'Show additional information in tool tips' can be modified to include video and text, text only, or disabled in Editor Preferences.</p> <p><b>Authoring Tool (PDF):</b> The product does not support the inclusion of prerecorded audio or video in this format</p> <p><b>Authoring Tool (mp4):</b> The product does not provide pre-recorded audio or video for export</p>

<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> All Snagit onboarding videos have accompanying text explaining the processes covered in the videos.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs do not contain pre-recorded media that requires captions.</p> <p><b>Authoring Tool (mp4):</b> The product does not provide pre-recorded audio or video for export</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> </ul>	<p><b>Software:</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Snagit onboarding videos do not contain audio.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs do not contain pre-recorded media that requires audio descriptions.</p> <p><b>Authoring Tool (mp4):</b> Authored mp4's do not contain pre-recorded media that requires audio descriptions.</p>

<ul style="list-style-type: none"> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Partially Supports  <b>Authoring Tool (PDF):</b> Does Not Support  <b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Quick Styles and properties present a visual hierarchy relationship, but they can not be programmatically determined.  <b>Authoring Tool (PDF):</b> Authored PDFs do not contain text so currently there is no way to programmatically represent that information.  <b>Authoring Tool (mp4):</b> Authored mp4's do not contain hierarchical information.</p>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> </ul>	<p><b>Software:</b> Partially Supports  <b>Authoring Tool (PDF):</b> Does Not Support  <b>Authoring Tool (mp4):</b> Supports</p>	<p><b>Software:</b> A few areas of Snagit may not have a meaningful reading sequence that can be programmatically determined.  <b>Authoring Tool (PDF):</b> Authored PDFs do not contain text so currently there is no way to programmatically represent that information.  <b>Authoring Tool (mp4):</b> The product allows users to create content in a meaningful sequence</p>

<ul style="list-style-type: none"> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Does Not Support</p> <p><b>Authoring Tool (mp4):</b> Supports</p>	<p><b>Software:</b> Capturing and sharing an image or video in Snagit does not require a user to visually distinguish where UI components are located. Image editing that depends on drawing shapes requires the user to view portions of the image canvas in Snagit Editor.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only contain images so they rely on a user's ability to recognize UI and text positions visually.</p> <p><b>Authoring Tool (mp4):</b> Authors are able to create content that meets this criterion</p>
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p> <p><b>Authoring Tool (mp4):</b> Supports</p>	<p><b>Software:</b> Snagit does not generally use color as the only means of conveying information. However selected tabs and items within drop down menus may use only color contrast to indicate state or available functionality.</p>

<ul style="list-style-type: none"> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p><b>Authoring Tool (PDF):</b> Authors are able to create content that meets this criterion</p> <p><b>Authoring Tool (mp4):</b> Authors are able to create content that meets this criterion</p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (MP4):</b> Supports</p>	<p><b>Software:</b> Snagit does not contain any content that plays audio automatically.</p> <p><b>Authoring Tool (PDF):</b> PDFs produced by Snagit do not contain any content that plays audio automatically.</p> <p><b>Authoring Tool (MP4):</b> MP4s produced by Snagit do not play audio automatically by default.</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (MP4):</b> Supports</p>	<p><b>Software:</b></p> <p>Snagit Capture UI:</p>



<ul style="list-style-type: none"> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• All three capture types and corresponding options are accessible with the keyboard.</li> <li>• Options in popups cannot be accessed with the keyboard without mouse focus</li> <li>• Presets are navigable via the keyboard.</li> <li>• All top level menus are accessible with the keyboard.</li> <li>• Hotkeys can be assigned to presets to be activated with the keyboard.</li> </ul> <p>Snagit Preset Editor:</p> <ul style="list-style-type: none"> <li>• New preset options can be accessed successfully with the keyboard.</li> <li>• Existing presets cannot be edited via keyboard without mouse focus.</li> </ul> <p>Snagit Capture Crosshairs and Controls:</p> <ul style="list-style-type: none"> <li>• Crosshairs and region selection can be controlled by the keyboard. Spacebar and Enter are used.</li> <li>• Capture controls, type, region size, and cancel buttons can be navigated with the keyboard.</li> </ul> <p>Snagit Capture Preferences:</p> <ul style="list-style-type: none"> <li>• All options can be navigated with the keyboard.</li> </ul> <p>Snagit Editor:</p> <ul style="list-style-type: none"> <li>• Toolbar items are accessible through a Ctrl + Number scheme and tab structure (e.g. three tabs + enter combos between tools), but keyboard-only users cannot execute the functions of the selected toolbar items.</li> </ul> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to navigate with the keyboard.</p> <p><b>Authoring Tool (MP4):</b> MP4s produced by Snagit can be started and stopped via the keyboard.</p>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> </ul>	<p><b>Software:</b> Does Not Support</p> <p><b>Authoring Tool (MP4):</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p>	<p><b>Software:</b> There is a keyboard trap in Snagit Editor when moving between the drawing toolbar and properties.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to navigate with the keyboard.</p>

<ul style="list-style-type: none"> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (MP4):</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p>	<p><b>Software:</b> Single character shortcuts only exist when capturing in the capture UI, and they are only active when that component has focus.</p>
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (MP4):</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p>	<p><b>Software:</b> There are two time limits:</p> <ul style="list-style-type: none"> <li>• Time delayed capture, which can be adjusted to any length.</li> <li>• Video recording three-second countdown, which the user manually triggers when they are ready to record.</li> <li>• Three-second countdown can be disabled in preferences.</li> </ul>

<ul style="list-style-type: none"> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<b>Authoring Tool (PDF):</b> Authored content does not have any time limits.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Not Applicable	<b>Software:</b> Snagit contains several animations: <ul style="list-style-type: none"> <li>● Onboarding content <ul style="list-style-type: none"> <li>○ This content can be hidden.</li> </ul> </li> <li>● Auto-scroll capture arrow buttons <ul style="list-style-type: none"> <li>○ This can be turned off with a registry key.</li> </ul> </li> <li>● Animated region dashes <ul style="list-style-type: none"> <li>○ This can be turned off with a registry key.</li> </ul> </li> <li>● Auto-scrolling content <ul style="list-style-type: none"> <li>○ This is essential for the capture type. But scrolling capture can be controlled by the user and can be done in less than 5-second increments.</li> </ul> </li> </ul>
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> </ul>	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Not Applicable	<b>Software:</b> The onboarding indicator, the Snagit video recording icon in the Windows system tray, and recording dot in Snagit's heads up display all flash less than three times in any one second period.

<ul style="list-style-type: none"> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p><b>Software:</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p>	<p><b>Software:</b> Does not apply to non-web content.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs are a single image without repeated content by default.</p>

<ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p>	<p><b>Software:</b> All dialogs, modals, save/open windows, and onboarding content contain descriptive titles.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs have descriptive titles by default. Users can change this.</p>
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p>	<p><b>Software:</b> Focus order is logical for all controls, although there are a few keyboard traps as mentioned above.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to navigate with the keyboard.</p>

<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Not Applicable	<b>Software:</b> All links and buttons are labeled appropriately in Snagit. <b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to navigate or activate a link.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> </ul>	<b>Software:</b> Partially Supports <b>Authoring Tool (PDF):</b> Not Applicable	<b>Software:</b> Clicking and dragging is required for drawing on the canvas, although assistive technology can help users here. Users may avoid clicking and dragging to select a capture region by using the arrow keys and the enter key on the keyboard.

<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p>	<p><b>Software:</b> The down event of the pointing device is required for drawing on the canvas, but any down event can be canceled while drawing. You may avoid clicking and dragging to select a capture region by using the arrow keys and the enter key on the keyboard.</p> <p><b>Authoring Tool (PDF):</b> All pointer actions can be canceled in authored PDFs.</p>
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Does Not Support</p>	<p><b>Software:</b> Tools have accessible names, some buttons may not be vocalized well.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to navigate the content.</p>

<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<p><b>Software:</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p>	<p><b>Software:</b> Snagit does not require input through sensors which respond directly to motions.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs do not require input through sensors which respond directly to motions.</p>
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.1.1 (Web)</li> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> The language is programmatically identified by Snagit.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image. Snagit's language setting is added to PDF metadata.</p> <p><b>Authoring Tool (mp4):</b> Authored content is not capable of containing a programmatically determined language.</p>



<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Changing focus to controls in Snagit does not initiate a change of context for the user.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to change focus.</p> <p><b>Authoring Tool (mp4):</b> Authored content does not contain focusable components.</p>
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Controls in Snagit that allow for a setting selection do not initiate a change of context for the user.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to input values.</p> <p><b>Authoring Tool (mp4):</b> Authored MP4s are not able to accept user input.</p>

<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Most errors are clearly identified and described to the user. Some contain additional information with a keyboard navigable link. In some cases, such as entering a Zoom value that is out of range, we automatically correct the entry without notifying the user of the change.</p> <p><b>Authoring Tool (PDF):</b> Authored PDF content is not able to accept user input.</p> <p><b>Authoring Tool (mp4):</b> Authored MP4s are not able to accept user input.</p>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> The Screen Draw tool, while readable by NVDA, is not readable by JAWS. The selections under the Share button are not screen readable. Drop down options are screen readable, but the label is not read in context.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to input values.</p> <p><b>Authoring Tool (mp4):</b> Authored MP4s are not able to accept user input.</p>

<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Parsing does not apply to this desktop software application.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to parse it.</p> <p><b>Authoring Tool (mp4):</b> Authored MP4s are not able to be parsed.</p>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> For input boxes the labels and values can be programmatically determined. Units are not clearly described for sliders and some input boxes in the properties panel.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to parse or input into it.</p> <p><b>Authoring Tool (mp4):</b> Authored MP4s are not able to accept user input.</p>

<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
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**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Not Applicable <b>Authoring Tool (mp4):</b> Not Applicable	<b>Software:</b> Snagit does not include any live video with audio. <b>Authoring Tool (PDF):</b> Authored PDFs do not contain any live video with audio. <b>Authoring Tool (mp4):</b> Product does not support live audio content

<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Onboarding animations have a full text alternative that describes the action and is readable by a screen reader.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs do not contain pre-recorded media that requires audio descriptions.</p> <p><b>Authoring Tool (mp4):</b> Snagit does not contain pre-recorded media for authoring purposes.</p>
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p> <p><b>Authoring Tool (mp4):</b> Supports</p>	<p><b>Software:</b> Snagit and its content can be viewed across multiple monitors with different orientations.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs can be viewed across multiple monitors with different orientations.</p> <p><b>Authoring Tool (mp4):</b> Authored MP4s can be viewed across multiple monitors with different orientations.</p>

Revised Section 508 – Does not apply		
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software)</li> <li>● 11.1.3.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b> Partially Supports  <b>Authoring Tool (PDF):</b> Supports  <b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> As mentioned above, units are not clearly described for sliders and some input boxes in the properties panel. For all other input boxes, however, the labels and values can be programmatically determined.  <b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to input values into it.  <b>Authoring Tool (mp4):</b> Authored MP4s are not able to accept user input.</p>
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p><b>Software:</b> Supports  <b>Authoring Tool (PDF):</b> Supports  <b>Authoring Tool (mp4):</b> Supports</p>	<p><b>Software:</b> Snagit offers two theme options with the following contrast ratios:</p> <ul style="list-style-type: none"> <li>● Light Theme <ul style="list-style-type: none"> <li>○ Normal text: 5.2:1</li> <li>○ Selected text: 2.63:1 (below the 4.5:1 ratio)</li> </ul> </li> <li>● Dark theme <ul style="list-style-type: none"> <li>○ Normal text: 11.01:1</li> <li>○ Selected text: 5.1:1</li> </ul> </li> </ul> <p>Snagit's dark theme meets and exceeds the contrast ratio minimum. However, selected text in the light theme is below the contrast ratio minimum so we recommend the dark theme.  <b>Authoring Tool (PDF):</b> Authored PDFs can be viewed with appropriate levels of contrast with the user's preferred PDF viewer.  <b>Authoring Tool (mp4):</b> Users are able to create MP4 content that meets this requirement</p>

<ul style="list-style-type: none"> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Snagit supports resizing text via operating system scale settings or monitor's DPI. Captured content are images and are exempt. Canvas resizing exceeds 200%.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs export a single image which is exempt, but can still be scaled in most modern PDF readers.</p> <p><b>Authoring Tool (mp4):</b> The MP4 format does not support text resizing</p>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Does Not Support</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Snagit uses text to convey information. Region capture onboarding and Video From Images do not have a text alternative.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs export a single image, typically with text in the images.</p> <p><b>Authoring Tool (mp4):</b> The MP4 format does not support this requirement</p>

<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Does Not Support</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Snagit does not require scrolling in two dimensions, with the exception of working with large images which is exempt. As noted in 1.4.4, Snagit supports text resizing by setting the operating system scale.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs export a single image, and must be scrolled in two dimensions after zooming in.</p> <p><b>Authoring Tool (mp4):</b> The MP4 format does not support reflow of content</p>
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p> <p><b>Authoring Tool (mp4):</b> Supports</p>	<p><b>Software:</b> User interface elements have a contrast ratio greater than 2:1, with the exception of properties panel headers and selected states for drop downs.</p> <p><b>Authoring Tool (PDF):</b> Users are able to create authored PDFs that meet his standard</p> <p><b>Authoring Tool (mp4):</b> Users are able to create authored MP4s that meet his standard</p>



<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Does Not Support</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Content does not use markup language that supports changing this text style property</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs export a single image and do not allow users to change text spacing</p> <p><b>Authoring Tool (mp4):</b> The MP4 format does not support this criteria.</p>
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Content that is triggered by mouse hover or keyboard focus can be dismissed. Users can dismiss all additional help content when capturing a region by pressing the F1 key. Tooltips may be dismissed via the ESC key.</p> <p><b>Authoring Tool (PDF):</b> Only tooltips appear on top of authored PDF content.</p> <p><b>Authoring Tool (mp4):</b> The mp4 format does not support this type of content.</p>
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to:</p>	<p><b>Software:</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p>	<p><b>Software:</b> This criterion does not apply to software products.</p>

<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		<p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no need to navigate further.</p>
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Supports</p>	<p><b>Software:</b> Snagit's headings and labels are descriptive. Icons for tools also have accompanying text labels or tooltips. However, when using a screen reader, many buttons, headings, and labels do not provide a descriptive label or a label that will be understood if read out of context.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs are subject to the user's control. Templated content contains headings and labels that are descriptive and clear.</p>

<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<a href="#">2.4.7 Focus Visible</a> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 10.2.4.7 (Non-web document)</li> <li>• 11.2.4.7 (Open Functionality Software)</li> <li>• 11.2.4.7 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Software:</b> Partially Supports <b>Authoring Tool (PDF):</b> Not Applicable	<b>Software:</b> <ul style="list-style-type: none"> <li>• Snagit Capture UI: <ul style="list-style-type: none"> <li>○ Focus is displayed correctly for most objects.</li> <li>○ Some objects get double focus.</li> </ul> </li> <li>• Snagit Preset Editor: <ul style="list-style-type: none"> <li>○ Focus is displayed correctly for preset menus and created for new presets.</li> <li>○ Some objects get double focus.</li> </ul> </li> <li>• Snagit Capture Crosshairs and Controls: <ul style="list-style-type: none"> <li>○ Focus is displayed correctly for most objects.</li> </ul> </li> </ul> <b>Authoring Tool (PDF):</b> Authored PDFs only export a single image and do not contain links.

<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Authoring Tool (PDF):</b> Does Not Support</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> The language of the application is programmatically determined based on the system language and can be changed by the user.</p> <p><b>Authoring Tool (PDF):</b> Language is not set for authored PDFs.</p> <p><b>Authoring Tool (mp4):</b> The mp4 format does not support language types.</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	<p><b>Software:</b> Not Applicable</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> This criterion does not apply to software products.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no need to navigate.</p> <p><b>Authoring Tool (mp4):</b> The mp4 format does not support navigation.</p>

<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul>	<p><b>Software:</b> Not Applicable  <b>Authoring Tool (PDF):</b> Not Applicable  <b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> This criterion does not apply to software products.  <b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no need to interact with any controls.  <b>Authoring Tool (mp4):</b> The mp4 format does not support this functionality.</p>

<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: EN</p> <p>301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Partially Supports</p> <p><b>Authoring Tool (PDF):</b> Not Applicable</p> <p><b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Most errors are clearly identified and suggestions are offered. In some cases, such as entering a Zoom value that is out of range, we automatically correct the entry without providing suggestions.</p> <p><b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so errors should not occur.</p> <p><b>Authoring Tool (mp4):</b> The mp4 format does not support user input.</p>

<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to: EN</p> <p>301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b> Not Applicable  <b>Authoring Tool (PDF):</b> Not Applicable  <b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Snagit does not process legal or financial transactions or user data.  <b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no way to input data of any form.  <b>Authoring Tool (mp4):</b> The mp4 format does not support user input.</p>
<p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 only)</p> <p>Also applies to: EN</p> <p>301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web) 10.4.1.3 (Non-web document)</li> <li>● 11.4.1.3 (Open Functionality Software)</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p><b>Software:</b> Partially Supports  <b>Authoring Tool (PDF):</b> Not Applicable  <b>Authoring Tool (mp4):</b> Not Applicable</p>	<p><b>Software:</b> Status messages are presented to the user by assistive technologies in some instances, but not all. Progress bars indicate status changes, however, Search results count is not presented to users for Library Search or Stamp Search.  <b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so there is no need to interact with any controls.  <b>Authoring Tool (mp4):</b> The mp4 format does not support user input.</p>

Revised Section 508 – Does not apply		
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# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	<b>Software:</b> Does Not Support <b>Authoring Tool (PDF):</b> Does Not Support <b>Authoring Tool (MP4):</b> Does Not Support	<b>Software:</b> As mentioned above, tabbing through the toolbar in Snagit Editor is not well supported. Furthermore Snagit Capture is missing programmatically assigned names for some of the capture buttons. <b>Authoring Tool (PDF):</b> Authored PDFs only export a single image so text within the images is not readable with screen readers. <b>Authoring Tool (MP4):</b> While a user can make a MP4 with audio that describes all the information presented visually, there is no support for things like alternate audio tracks which would make the best experience.
302.2 With Limited Vision	<b>Software:</b> Partially Supports <b>Authoring Tool (PDF):</b> Does Not Support <b>Authoring Tool (MP4):</b> Does Not Support	<b>Software:</b> Snagit can be magnified with DPI settings and the dark theme has the appropriate contrast levels for users with limited vision. However, Snagit is lacking compatibility with OS high contrast themes. <b>Authoring Tool (PDF):</b> Authored PDFs only export a single image. Zooming requires multiple dimensions of scrolling. <b>Authoring Tool (MP4):</b> The authored MP4s contain no native support to better assist a user with limited vision.
302.3 Without Perception of Color	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Supports <b>Authoring Tool (MP4):</b> Supports	<b>Software:</b> A few areas require color perception, such as the color picker. However, hex and RGB values can be input without using the color maps and sliders. The UI itself does not require perceiving color. <b>Authoring Tool (PDF):</b> Users can create content that does not require color perception. <b>Authoring Tool (MP4):</b> Users can create video content that does not require color perception.

302.4 Without Hearing	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Not Applicable <b>Authoring Tool (MP4):</b> Partially Supports	<b>Software:</b> Neither Snagit nor the onboarding content require hearing. <b>Authoring Tool (PDF):</b> Authored PDFs do not produce content that requires hearing, <b>Authoring Tool (MP4):</b> There is no closed-captioning ability for MP4 output, but videos created with Snagit can make use of text instead of voiceover audio content through the Video from Images workflow.
302.5 With Limited Hearing	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Not Applicable <b>Authoring Tool (MP4):</b> Partially Supports	<b>Software:</b> Neither Snagit nor the onboarding content require hearing. <b>Authoring Tool (PDF):</b> Authored PDFs do not produce content that requires hearing. <b>Authoring Tool (MP4):</b> There is no closed-captioning ability for MP4 output, but videos created with Snagit can make use of text instead of voiceover audio content through the Video from Images workflow.
302.6 Without Speech	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Supports <b>Authoring Tool (MP4):</b> Supports	<b>Software:</b> Speech is not used for input, control, or operation in Snagit. <b>Authoring Tool (PDF):</b> Authored PDFs do not require speech to produce. <b>Authoring Tool (MP4):</b> Authored MP4s created with Snagit can make use of text instead of voiceover audio content through the Video from Images workflow.
302.7 With Limited Manipulation	<b>Software:</b> Partially Supports <b>Authoring Tool (PDF):</b> Supports <b>Authoring Tool (MP4):</b> Supports	<b>Software:</b> As mentioned above tabbing through the toolbar in Snagit Editor is not well supported. Using the Mouse Keys feature in Windows users can better navigate without a pointer device. <b>Authoring Tool (PDF):</b> Authored PDFs can be read and scrolled through with limited manipulation. <b>Authoring Tool (MP4):</b> Authored MP4s can be played back with limited manipulation.
302.8 With Limited Reach and Strength	<b>Software:</b> Supports <b>Authoring Tool (PDF):</b> Supports <b>Authoring Tool (MP4):</b> Supports	<b>Software:</b> Using Snagit does not require reach or strength. As long as a user can interact with keyboards, mice, or assistive technology, they will not encounter reach or strength issues. <b>Authoring Tool (PDF):</b> Authored PDFs can be read and scrolled through with limited manipulation.

		<b>Authoring Tool (MP4):</b> Authored MP4s can be played back with limited manipulation.
302.9 With Limited Language, Cognitive, and Learning Abilities	<b>Software:</b> Partially Supports <b>Authoring Tool (PDF):</b> Supports <b>Authoring Tool (MP4):</b> Supports	<b>Software:</b> The tutorials, help documents, and tooltips are available for users with limited language, cognitive, and learning abilities. Some of the workflows and interactions beyond basic capturing and sharing images and videos can be complex. <b>Authoring Tool (PDF):</b> Authored PDFs can be created with content appropriate to users of all levels of language, cognitive, and learning abilities. <b>Authoring Tool (MP4):</b> Authored MP4s can be created with content appropriate to users of all levels of language, cognitive, and learning abilities.

## Chapter 4: [Hardware](#)

Notes: Not Applicable

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Snagit is not platform software.
502.2.2 No Disruption of Accessibility Features	Partially Supports	The product does not disable any Windows accessibility features, but it does not support text zoom or high contrast mode.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	Many controls in Snagit cannot be programmatically determined. See 1.3.1 for details.

502.3.2 Modification of Object Information	Partially Supports	Since most controls cannot be programmatically determined, as noted in 502.3.1, it is very difficult to modify the properties of those controls. However, common capture types can be accomplished programmatically through COM. Examples: <a href="https://github.com/TechSmith/Snagit-COM-Samples">https://github.com/TechSmith/Snagit-COM-Samples</a>
502.3.3 Row, Column, and Headers	Not Applicable	Snagit does not contain tables.
502.3.4 Values	Does Not Support	Most values are programmatically determinable, but the range of the acceptable values are not.
502.3.5 Modification of Values	Partially Supports	Most values that can be reached with a keyboard can be set programmatically, but it can be difficult to reach all values.
502.3.6 Label Relationships	Does Not Support	Many labels and their associated controls cannot be programmatically determined. See 1.3.1 for details.
502.3.7 Hierarchical Relationships	Does Not Support	Hierarchy is mostly visibly apparent, but hierarchy cannot be programmatically determined. See 1.3.1 for details.
502.3.8 Text	Partially Supports	The content of text objects is programmatically determinable. However, the attributes and the boundary of text rendered to the screen is not determinable for many objects.
502.3.9 Modification of Text	Partially Supports	Most text values that can be reached with a keyboard can be set programmatically, but it can be difficult to reach all values.
502.3.10 List of Actions	Partially Supports	Top level menus are programmatically determinable and can be executed. Context menus are much harder to reach.
502.3.11 Actions on Objects	Partially Supports	Capturing, sharing, and applying Effects to images and videos can be programmatically achieved. But editing an image with drawing tools or video durations requires use of a mouse to achieve.
502.3.12 Focus Cursor	Supports	The control focus and keyboard caret are present for all controls.
502.3.13 Modification of Focus Cursor	Partially Supports	The keyboard caret position can be changed with assistive technology.
502.3.14 Event Notification	Does Not Support	Many notifications are not available to assistive technology.

502.4 Platform Accessibility Features	Not Applicable	Snagit is not platform software.
<b>503 Applications</b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Snagit recognizes monitor DPI (including multiple monitors with different settings), font type, and the focus cursor, except when adjusted for drawing tools on the Canvas. However, it does not respect (or work well with) user color, contrast, and font size preferences.
503.3 Alternative User Interfaces	Not Applicable	Snagit does not provide alternative user interfaces.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	Snagit contains volume controls, when previewing newly created videos by the user, but does not provide captions for these user-created videos.
503.4.2 Audio Description Controls	Does Not Support	User-created videos in Snagit do not have audio descriptions.
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does Not Support	Snagit, in most cases, will overwrite additional metadata in source files when exporting.
504.2.2 PDF Export	Does Not Support	Snagit, in most cases, will overwrite additional metadata in source files when exporting.
504.3 Prompts	Does Not Support	When exporting a PDF, Snagit offers an option to include additional information about a document. However, the user is not prompted to enter this information.
504.4 Templates	Does Not Support	Images made from Templates in Snagit are images and cannot be read by common screen readers. PDFs can include additional information, but with issues (see 504.3).

## **Chapter 6: Support Documentation and Services**

Notes: See the TechSmith Supporting Docs Conformance Report for this information: <https://www.techsmith.com/accessibility.html>

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