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Effective Date: January 2024

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When you create an account, you will be asked to provide a password. As you will be responsible for all activities that occur under your password, you should keep your password confidential. You must notify TechSmith immediately of any unauthorized use of your password or if you believe that your password is no longer confidential. We reserve the right to require you to alter your password if we believe that your password is no longer secure.

3. Required Internet Connection.

Your use of the Software requires connection to the internet once every ninety (90) days in order to confirm the validity of your subscription. In the event more than ninety (90) days has passed since the Software has verified the validity of your subscription, access to the Software will be disabled until the device it is installed on has connected to the internet and confirmed the validity of your subscription.

4. Scope of Licensed Use for Subscriptions.

The Software may be installed on an unlimited number of devices, however you are only licensed to sign in on one device at a time and to use only one version of the Software on one platform and in one language at a time (not simultaneously). You may not loan, rent, lease, license, distribute or otherwise transfer your access credentials to another user unless permitted in this EULA.

5. Renewal.

The term of your subscription shall automatically renew. You may disable the auto-renewal feature in the self-serve user management portal or notify us at (<https://www.techsmith.com/contact.html>) that you do not wish to renew the subscription prior to the anniversary date thereof.

6. Termination of Subscription.

You may terminate your subscription and seek a refund within thirty (30) days of the date you agreed to these Terms. In the event more than thirty (30) days have elapsed since you agreed to these Terms, no refund will be provided by TechSmith.

Upon termination you will have limited access to your Content through the Software.

You can delete your account at any time by contacting TechSmith customer support at <https://support.techsmith.com>.