TechSmith Accessibility Conformance Report
WCAG Edition

(Based on VPAT® Version 2.4)

- **Name of Product/Version:** TechSmith Knowmia (as of April 28, 2021)
- **Report Date:** April 28, 2021
- **Product Description:** Knowmia Video Learning Platform
- **Contact Information:** knowmiacareteam@techsmith.com
- **Notes:** Evaluated using "Use Piecewise Functions" in the "Hill Valley" tenant at large viewport width on Microsoft Windows 10. Remarks pertain to the Media page unless otherwise noted.
- **Evaluation Methods Used:** Independent manual evaluation conducted by Michigan State University Usability/Accessibility Research & Consulting using assistive technologies (keyboard, NVDA screen reader) on Microsoft Windows 10.
- **Applicable Standards/Guidelines:** This report covers the degree of conformance for the following accessibility standard/guidelines: Web Content Accessibility Guidelines 2.0 Level A and AA

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

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Table 1: Success Criteria, Level A and AA

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Alternative text is missing or incorrect for some images in quiz creation modal, which only affects creators: • Charts in the Quiz Results modal • Download and settings icons in the Quiz results modal • "Q" icons in the Edit Quizzing modal
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	No audio-only or video-only content was encountered
1.2.2 Captions (Prerecorded) (Level A)	Partially Supports	Captions are not provided for the video in the Edit Quizzing modal only, which only affects creators. Captions are provided for all other videos.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	Creators can add audio descriptions to videos.
1.2.4 Captions (Live) (Level AA)	Not Applicable	No live audio or video was encountered
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	Creators can add audio descriptions to videos.
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	Color alone is used to distinguish some content: • "Average Results by Question" chart in the Quiz Results modal (Only affects creators) • Question type selection in the Edit Quizzing modal (Only affects creators) • Annotation illustrations on the Conversations page
1.4.2 Audio Control (Level A)	Not Applicable	No auto-playing content was encountered.
1.4.3 Contrast (Minimum) (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	Some content is not fully functional with a keyboard alone: • Tabs in the Quiz Results modal (Only affects creators) • Content of the "Questions" tab in the Quiz Results modal (Only affects creators) • Content in the in the Edit Quizzing modal (Only affects creators) • Some radio buttons cannot be modified with arrow keys but are functional with the tab key (Only affects creators) • Creating annotations on the Conversations page
2.1.2 No Keyboard Trap (Level A)	Supports	
2.2.1 Timing Adjustable (Level A)	Not Applicable	No time limits of less than 20 hours were encountered.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	No auto-playing content was encountered.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.1.2 Language of Parts (Level AA)	Not Applicable	No changes in language were encountered.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.1 Error Identification (Level A)	Partially Supports	Some error messages in the Edit Quizzing modal are not sufficiently specific (Only affects creators).
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.3 Error Suggestion (Level AA)	Not Applicable	Suggestions for correcting errors are not known.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	Location of "Q" icons on the video timeline in the Edit Quizzing modal is not provided to screen reader users (Only affects creators).